

MODERNIZE AND AUTOMATE YOUR IT SERVICE MANAGEMENT LIKE A PRO

POWERFUL TOOLS LIKE SERVICENOW'S ITSM PRO ENABLE YOUR ORGANIZATION TO QUICKLY MAXIMIZE PERFORMANCE, EFFICIENCY, PRODUCTIVITY, AND RESPONSIVENESS.

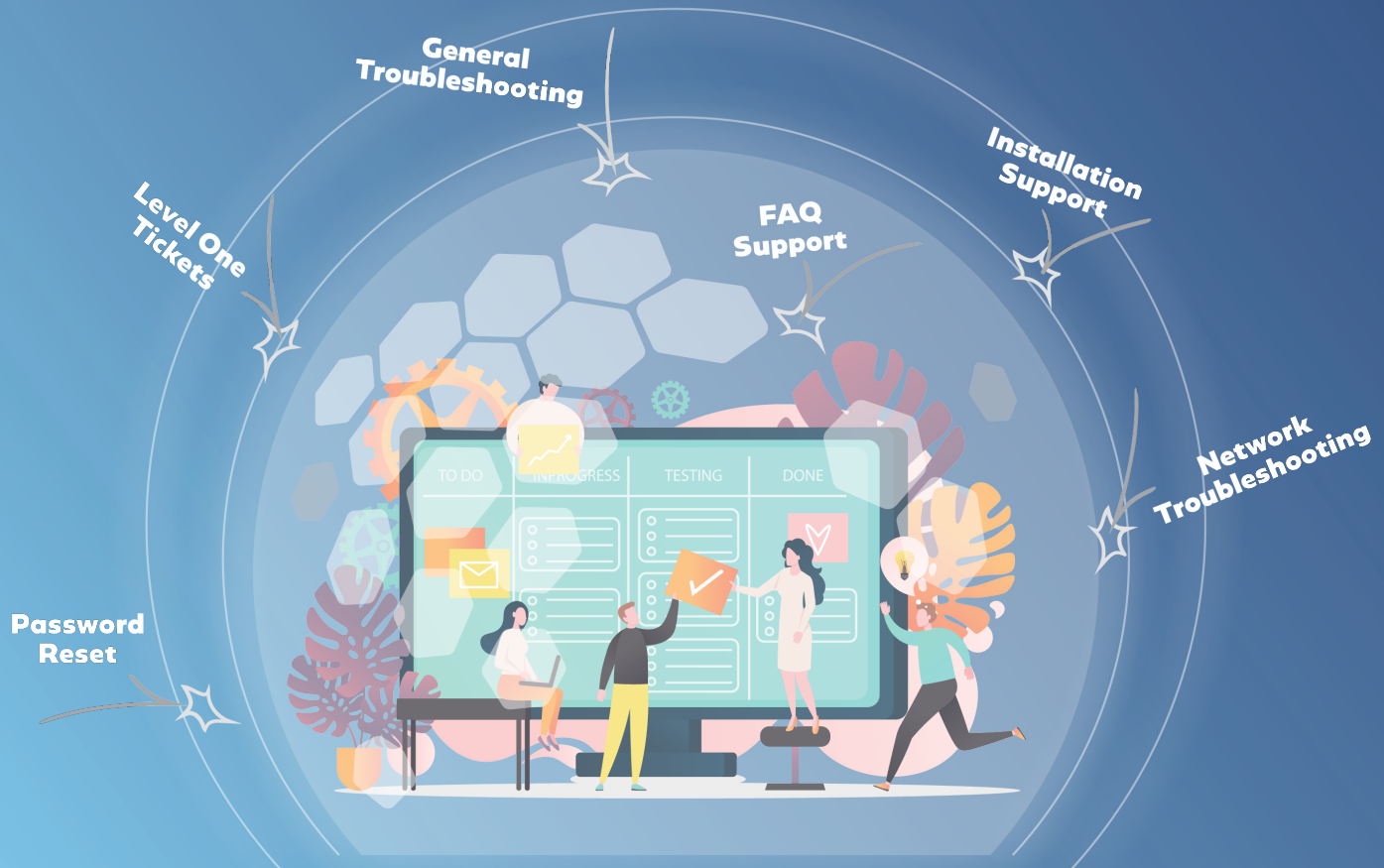
AUTOMATION – Automate issue resolution by providing a multi-channel, state-of-the-art system with configurable portal, knowledge base, email integration for streamlined ticket creation and virtual chat for self-service (without involving an agent or tying up help desk lines).

EMPLOYEE EXPERIENCE - Provide your users (employees) with excellent consumer-like experiences that make it easier and more convenient to resolve issues.

GO MOBILE – Allow your staff to manage tickets and solve incidents quickly, from anywhere with access to the Now Mobile Agent. Help streamline ticket resolutions; updates from anywhere / anytime to provide better updates to your employees.

KPIs – Get better visibility into issues that are holding back your business. Look forward with confidence - access leading indicators that can help you make better business decisions and move your help desk into the 21st century.

INTEGRATION – Every organization leverages multiple solutions across different business units. You need a way to ensure it all works together. With the platform of platforms, seamlessly integrate with all your software solutions to avoid information silos.



Shield your IT team from Level 1 tasks by working smarter with ServiceNow ITSM Pro