

FMX Connect - PointClickCare User Account Provisioning (UAP)

The challenge

Senior Care communities struggle to keep up with provisioning users and resetting passwords in PointClickCare. It's a challenge to maintain clean data and standardize processes without backlog or delay.

The solution

FMX Connect for PointClickCare enables providers to automate User Account Provisioning, PointClickCare Password resets and paves the way for enhanced security measures like secure Single Sign-On (SSO).



A gateway to automation

FMX Connect is an easy-to-implement first step towards process improvement, enhanced productivity, time savings, and improved resource allocation. With FMX Connect you can:

Automate User Account Provisioning



Streamline the user account provisioning process within your organization and manage PointClickCare password resets 24/7. With FMX, you can quickly provide agency & surveyor access with pre-set deactivation in one entry.

Improve security & peace of mind



Automated UAP paves the way for enhanced security measures:

- Meet increasing industry demand for heightened secure protocols
- Enable implementation of secure single-sign on
- Create an auditable trail of record creation and actions.

Configurability



We've made it easy to incorporate your policies and procedures into FMX one click at a time.

Standardize processes, create efficiency



FMX Connect ensures an accurate, repeatable process and maintains a clean hosting environment. With easy-to-use search functionality, eliminate duplications while ensuring job codes and roles are systematically implemented at onboarding. Our support team is here to help navigate new, or existing processes for optimal success.

Integration with PointClickCare



FMX automates PointClickCare user account creation, modification, and deactivation through direct integration with PointClickCare. The integration includes data validation and helps prevent data duplication.